KYLE MARKER

TECHNICAL PROJECT MANAGER | AV, IT & SYSTEMS INTEGRATION | TEAM LEADERSHIP

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PROFESSIONAL SUMMARY

Technical project manager with 15+ years of experience coordinating and delivering AV, network, and systems projects, including a $250K facility expansion and ~$500K in additional capital improvements. Experienced in leading staff and 100+ volunteers, managing annual budgets of $75K–$100K, and hiring and developing teams. Works comfortably with vendors, contractors, and organizational leaders to solve problems, keep projects moving, and make sure systems work for the people using them.

CORE COMPETENCIES

Project Coordination & Delivery • Scope & Equipment Specification • Scheduling & Deadline Management
Budget Administration & Procurement • Vendor & Contractor Coordination • Leadership & Cross-Functional Communication
Installation Oversight & Commissioning • Technical Documentation & Troubleshooting • AV, Network & Systems Integration
Team Leadership & Resource Planning • Software Implementation & Data Migration • Concurrent Project Prioritization

SELECTED PROJECT EXPERIENCE

AV Infrastructure – Facility Expansion | $250,000

- Planned the AV infrastructure for a 20,000-square-foot facility expansion, turning the facility's needs into equipment specifications and system requirements.
- Coordinated the AV portion of the expansion from equipment research and competitive quotes through installation and commissioning, working with the architect, electricians, contractors, and AV vendors.

Additional AV Capital Improvements | ~$500,000

- Delivered additional AV improvements beyond the facility expansion, including a 30' × 15' LED display and content-delivery system, sound reinforcement, consoles, cameras, projection, and video routing.
- Projects were consistently completed on or ahead of agreed deadlines, and installed systems remained in active use.

Architectural Lighting Installation

- Coordinated an architectural lighting installation with the project architect and electrician, researching fixture compatibility and control requirements.
- Recommended a line-voltage dimming approach that used the existing ETC control system, avoiding a more costly 0–10V DMX approach; identified compatible LED fixtures and helped keep installation moving.

Network Infrastructure Modernization

- Replaced the legacy network with UniFi infrastructure—about 35 wireless access points, six managed switches, and a gateway—and configured VLANs, DHCP, and IP addressing for staff, guest, production, security, and facility systems.

Church Management Software Migration

- Helped move the church to a new management platform by preparing and matching exported records for import, then supporting permissions, documentation, implementation, and staff adoption.

PROFESSIONAL EXPERIENCE

Production Associate, Audio Lead | Central Church

Sioux Falls, SD | December 2025–Present

- Contributed to AV implementation for a major facility expansion with a ~$3 million AV scope, part of a larger facility project exceeding $25 million.
- Joined during the latter stages and helped bring systems online, handling configuration, signal routing, console setup, personal-monitor workflows, broadcast-audio improvements, and final technical decisions.
- Worked with production staff and AV contractors to resolve technical questions and align installation details with the way the team would use the systems.
- Set up a temporary worship environment in the gym during construction so services could continue with live sound, monitors, broadcast, and volunteer teams in place.
- Lead audio operations for weekend services serving 4,000–5,000 people, supporting a 50-person volunteer team and an audio network with more than 40 connected devices.
- Built AI-assisted display tools that pull church database information into practical stage layouts, microphone assignments, and channel information for volunteers.

Production Director (2012–November 2025) / Creative Arts Pastor (2015–November 2025) | GracePoint Church
Brookings, SD

- Served as department head and member of a five-person executive leadership team, contributing to organizational planning, long-term direction, budgets, and major operational decisions.
- Led up to five staff members, setting priorities, coaching people through their work, and providing day-to-day direction and accountability.
- Interviewed and hired staff, wrote job descriptions, conducted regular performance conversations and annual reviews, addressed performance concerns, and handled employee terminations when necessary.
- Recruited, trained, and scheduled more than 100 volunteers, developing team leaders and building dependable teams for weekly services and major events.
- Led weekly services and major events for more than 1,000 attendees, coordinating people, schedules, and technical details while keeping two to three substantial projects moving alongside daily operations.
- Managed annual departmental budgets of $75K–$100K, gathering quotes, purchasing equipment, overseeing vendor relationships, and tracking spending and resources.
- Worked directly with architects, electricians, contractors, AV vendors, and church leaders to resolve project details; kept executive leadership and the board informed about scope, progress, and budget considerations.
- Planned contractor access and system cutovers around the weekly service schedule, keeping installations moving while maintaining normal department operations.

Subcontracted A/V Technician | Audio/Video Connections
Brookings, SD | 2012–Present

- Install and configure speakers, equipment racks, projectors, displays, staging, trussing, lighting, and associated cabling; support testing, troubleshooting, and live-event operations.
- Perform cable fabrication, soldering, connector termination, and front-of-house and monitor audio engineering.

TECHNICAL & BUSINESS TOOLS

AV & Systems Integration: Sound reinforcement, networked audio, Dante, signal routing, LED and projection systems, video routing, lighting control, installation, configuration, commissioning, troubleshooting.
Networks & IT: Ubiquiti UniFi, managed switches, wireless infrastructure, VLANs, DHCP, IP addressing, Google Workspace administration, DNS, user access and licensing.
Business & Productivity: Microsoft Office, Excel, Google Workspace, Apple productivity applications, macOS support, CSV data preparation, AI-assisted application development and workflow automation.

EDUCATION

Associate of Arts, Ministry and Leadership | Oklahoma Wesleyan University, 2011 • **Music Performance Studies** | South Dakota State University, 2008–2009